

Superlight products are covered by a minimum twelve month warranty from the date of purchase.

Within the designated warranty period, Superlight will, at its sole discretion repair or replace any components which have failed during normal use. Such product repairs or replacement product will be carried out and supplied at no charge to the customer, provided that the following applies:

- The customer shall be responsible for any transportation cost incurred to return the original product to Superlight for evaluation, and;
- The defects have arisen solely from faulty materials or workmanship, and;
- Before using the product the installer has determined the product's suitability for the purpose to which it has been used.

Superlight's liability in all events is limited to the purchase price paid for the product or to the repair or replacement of the product (or the defective component).

In the event of any warranty claim, Superlight retains the exclusive right to repair or replace the product or offer a refund of the purchase price at its sole discretion. Any product repaired or replaced under warranty remains covered under warranty until the expiry date of the original warranty period.

Any product warranty offered by Superlight is limited to the repair or supply of a replacement product only. The warranty does not cover any other costs, including but not limited to; transport costs, damages, incidental costs, costs associated to delays, re-installation costs, labour costs, hardware or accessories.

The product warranty will become void if it is found that any product has been modified, changed in any way, or connected or used in conjunction with any incorrect or unapproved power supply, device or controller. This warranty does not cover failures due to incorrect installation, abuse, misuse, accidents or unauthorized alterations or repairs.

EXTENDED WARRANTY PERIOD:

Superlight may at its discretion offer an extended warranty period. For any extended warranty to be valid, an extended warranty certificate must be issued and retained by the customer at the time of purchase.

The extended warranty certificate will contain the original invoice number, date of purchase, and details of the products purchased. The extended warranty certificate must be retained and be presented when making a warranty claim.

For further information or to request warranty service, contact us via email service@superlight.com.au

